

eFunds-Swiper Instructions

Note: The eFunds-Swiper credit card reader works with all Apple iPhone and iPad mobile devices.

To download the eFunds Swiper app from the App store on your apple device, go to: https://itunes.apple.com/us/app/efunds-swiper/id563697633?mt=8

- Select the little cloud icon with the arrow to download it and once it has downloaded, select **Open** to open the App.
- Fill in the required user information [scrolling to the bottom of your screen to see all fields] then, select **Continue.**
- Client Login: Enter Client Name. Then, select Verify.
 <u>Note:</u> Client Name will always match that embedded in the URL, and should be entered with no spaces.
 <u>Please check that the volume is turned all the way up on your mobile device before proceeding.</u> (If you do not know Client Name please contact eFundraising Connections at 916-790-6150.)
- 2. Enter the Contribution amount with no decimals, then press **Continue** and enter the Donor's contribution information and select **Done**.
- 3. Select Contribute. When you get the screen that says: Connected, Swipe Card, swipe the credit card by inserting the magnetic strip through the reader and swiping it lengthwise through the reader. <u>Note</u>: The reader does not know front from back, it reads the card facing either front or back.
- **4.** Upon approval, a signature screen appears. Have the donor sign the screen with either a finger or stylus. Select **Complete Signature.**
- 5. The system will show **Retrieving Credit Card Token.** When completed, your donor will instantly receive a receipt in their inbox, and your screen will look like this:



Press Next to accept another contribution and follow steps 1-5 again!